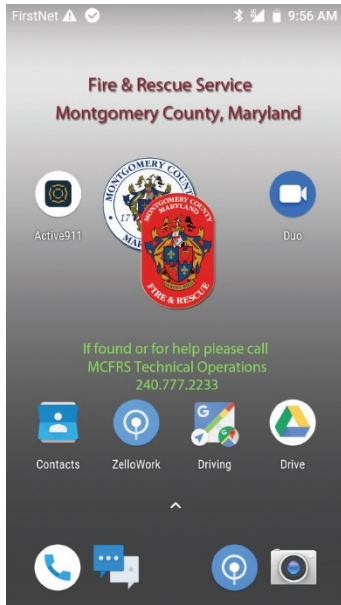


MCFRS Tech Training – Apparatus Phones Quick Reference

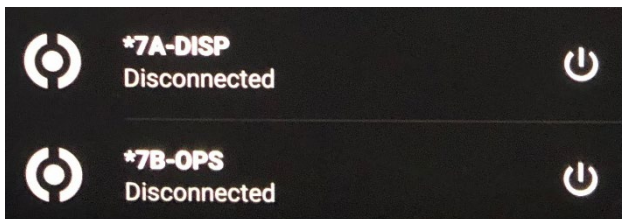
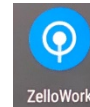
Background




- The apparatus phones provide MCFRS with a backup to the radio system. **Warning: All transmissions are recorded. Use this device only as intended. All procedures that apply to radios apply to these phones.**
- While you have the ability to communicate with other personnel as well as other apparatus phones, remember to stay within your chain of command.
- The app used for communicating across talkgroups and between apparatus phones is called **Zello** or **ZelloWork**.
- To turn the phone on or off, hold the power button (a square button on the left side of the phone) for several seconds until you see the activity (or no more activity) on the phone screen.
- There is no PIN code; if you appear to be on the locked screen, simply swipe upward from the bottom.

Activating Talkgroups

- Press to launch the ZelloWork app. When the app loads, press the Channels tab, located at the top-right of the screen.



- See that various talkgroups will list (although a limited number – our entire fleetmap is not loaded).
- Tap the  button to activate any talkgroup. It will be white when turned off and blue when turned on. By default, FRS Talkaround is automatically activated. This talkgroup can be used for training or other non-incident traffic. Zello will scan between all of the activate talkgroups and FRS Talkaround. **THIS IS NOT CONNECTED TO 7-OSCAR.** Note: By selecting multiple talkgroups, it is possible to scan, but there is no way to set a priority. All traffic on all selected talkgroups will come through the speaker.

Hardware – Left Side of Phone



← Power

← Push-to-Talk (PTT)

← Volume Up/Down

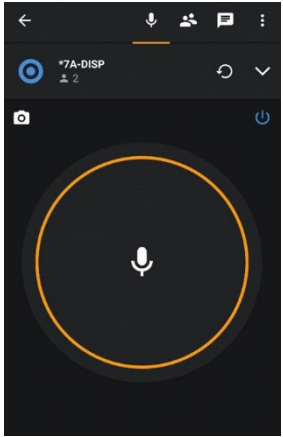
Hardware – Right Side of Phone



← Emergency Button
(EB – Not Currently Activated)

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Talking/Transmitting on Talkgroups



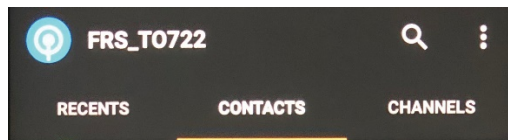
- Tap the talkgroup on which you want to transmit. You will see a bit circle with a yellow/gray border.
- Press and hold the circle to transmit. Think of this as an on-screen Push-to-Talk (PTT) button. Note: As with the radio, you will hear a tone before you may speak.
- or-
- Locate the actual PTT button the side of the phone and press it to talk. (It is approximately an inch long and located just beneath the power button on the left side of the phone).

- Press the left arrow button (located at the top-left corner of the screen) to return to the talkgroup list.

Note: If you hear three fast beeps, this means no specific talkgroup is selected (or multiple talkgroups are selected) and the phone doesn't know on which talkgroup/frequency you are trying to communicate.

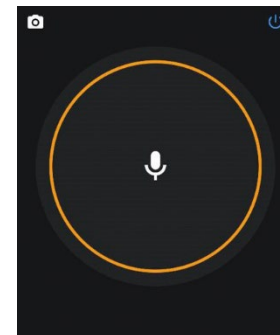
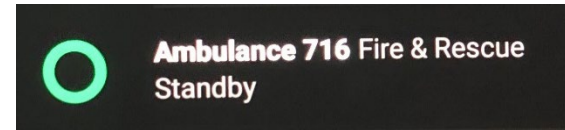
Knowing Other Options

- Note the tab options at the top of the screen: **Recents** (for recently made calls), **Contacts** (for other apparatus phones) and **Channels** (for talkgroups).



Talking/Transmitting with Another Unit

- Switch to the Contacts list, located at the top of the screen in the middle (between **Recents** and **Channels**).
- Find the name of the apparatus phone with which you want to communicate (e.g., Ambulance 716).
- Tap the green circle to the left of the specific unit phone.



- Press and hold the circle to transmit. Think of this as an on-screen Push-to-Talk (PTT) button. Note: As with the radio, you will hear a tone before you may speak.
- or-
- Locate the actual PTT button the side of the phone and press it to talk. (It is approximately an inch long and located just beneath the power button on the left side of the phone).

- Press the left arrow button (located at the top-left corner of the screen) to return to the talkgroup list.